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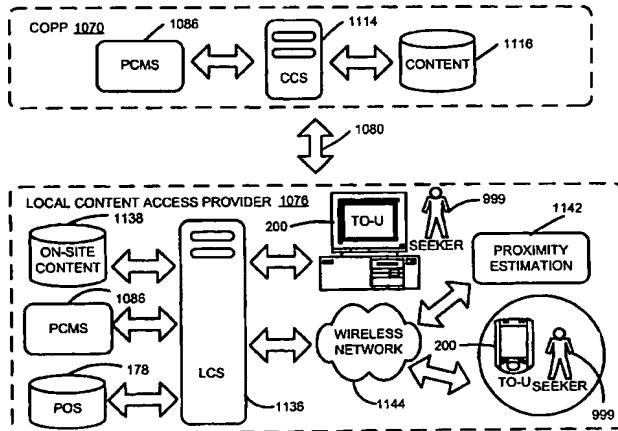
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(57) **Abstract:** A system for managing an end-user's (Seeker 999) request for information and entertainment. This information can be retrieved using a kiosk with a computer, using software over the Internet with a hardwired computer-like device, or using software with a wireless handheld device (TO-Us 200). Applications (1086) include any areas including commercial, industrial, and governmental buildings. The system (200) provides both audio and text information and entertainment from a plurality of sources. These sources include information and entertainment from the local environment or 'on-site' information, and from a remote environment. These locations can also retrieve information from the end-user (Seeker 999). This information can be product feedback, customer service opinions, product information requests, or the like.